

## **Notice of Security Incident**

At Behavioral Health Response, we understand the importance of safeguarding information. We recently identified and addressed an incident involving information maintained by our human resources team. This notice explains the incident, measures we have taken, and some steps you may consider taking in response.

We experienced a ransomware incident on May 26, 2024 that affected our internal computer systems. We took immediate action to secure our systems and launched an investigation with help from cybersecurity experts. The investigation determined that a bad actor accessed certain systems between May 22, 2024 and May 26, 2024 and removed a subset of files.

The files were maintained for employment and benefits purposes, and while information varied by individual, the files may have contained current and former employees' and dependents' names, Social Security numbers, insurance plan enrollment information, and financial account information if on file for direct deposit.

We are mailing letters to affected individuals and offering complimentary credit monitoring and identity theft protection services to those whose Social Security numbers or direct deposit information were involved. If you believe you were affected by this incident and do not receive a letter by August 31, 2024, please contact our confidential assistance line at 888-447-1864, 9:00 AM – 7:00 PM, Eastern Time, Monday through Friday.

We regret that this occurred and apologize for any inconvenience to those whose information was involved. To help prevent something like this from happening again, we are implementing enhanced security controls and conducting additional training.